



Report Settings Summary

Report Settings Summary

Event	Draft Parking Strategy Consultation
Total Responses	117
Total Respondents	3
Questions	Custom selection (see Table Of Contents)
Filter	(none)
Pivot	(none)
Document Name	
Created on	2016-09-23 11:29:15
Created by	Laura Powell



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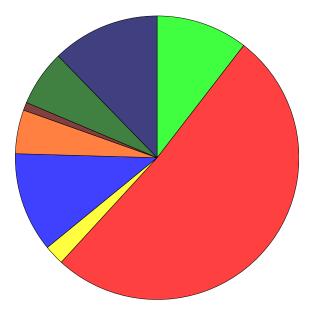


Question 1

Question 1

Question responses: **117 (100.00%)**

Please select from the following list, all of the statements that apply to you by placing a tick in the boxes



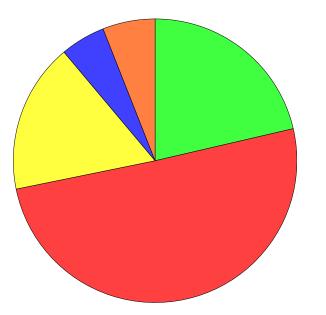
	% Total	% Answer	Frequency	Count
I work in the borough	10.45%	10.45%	19.66%	23
I am a resident	51.36%	51.36%	96.58%	113
I am mostly a passenger in a vehicle driven by someone else	2.27%	2.27%	4.27%	5
I live within a CPZ (Controlled Parking Zone)	11.36%	11.36%	21.37%	25
I have a permit to park in a CPZ	5.00%	5.00%	9.40%	11
I have a Season Ticket to park in a council car park	0.91%	0.91%	1.71%	2
I am a current valid Blue Badge holder	6.36%	6.36%	11.97%	14
I am a pedestrian	12.27%	12.27%	23.08%	27
Total	100.00%	100.00%	0%	220



Question 2 - Questions about the Strategy

Question responses: 117 (100.00%)

Please select one answer from the following list by place a tick in one box



	% Total	% Answer	Count
Strongly Agree	21.37%	21.37%	25
Agree	50.43%	50.43%	59
Neutral	17.09%	17.09%	20
Disagree	5.13%	5.13%	6
Strongly disagree	5.98%	5.98%	7
Total	100.00%	100.00%	117

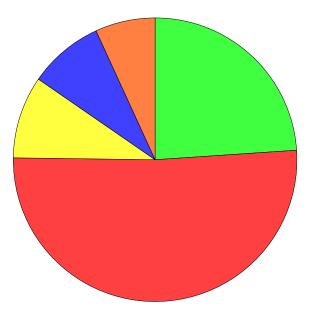


Question 3 - Road Type Users

Question responses: 117 (100.00%)

• •

Do you agree with this order of priorities?

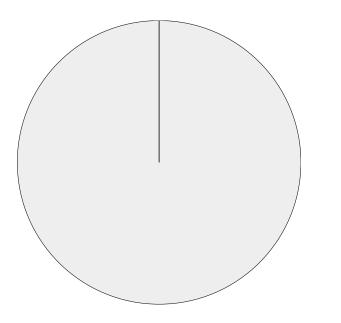


	% Total	% Answer	Count
Strongly agree	23.93%	23.93%	28
Agree	51.28%	51.28%	60
Neutral	9.40%	9.40%	11
Disagree	8.55%	8.55%	10
Strongly disagree	6.84%	6.84%	8
Total	100.00%	100.00%	117



Question 4 - Parking now

Question responses: 0 (0.00%)



	% Total	% Answer	Count
[No Response]	100.00%		117
Total	100.00%	0%	117

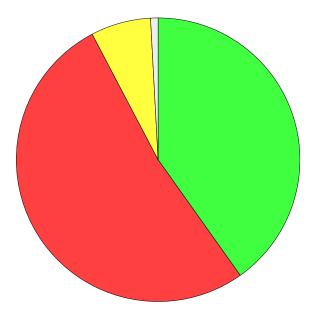


Question 4a

Question 4a

Question responses: 116 (99.15%)

Are you generally able to park fairly easily in the Borough?



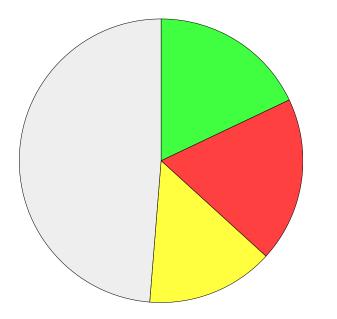
	% Total	% Answer	Count
Yes	40.17%	40.52%	47
No	52.14%	52.59%	61
Not sure	6.84%	6.90%	8
[No Response]	0.85%		1
Total	100.00%	100.00%	117



Question 4b

Question responses: 60 (51.28%)

If you live in a CPZ are you generally able to park close to your home?



	% Total	% Answer	Count
Yes	17.95%	35.00%	21
No	18.80%	36.67%	22
Sometimes	14.53%	28.33%	17
[No Response]	48.72%		57
Total	100.00%	100.00%	117

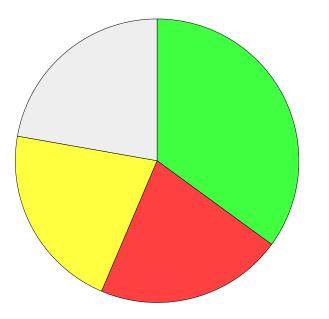


Question 4c

Question 4c

Question responses: 91 (77.78%)

If you do NOT live in a CPZ are you able to park close to your home?

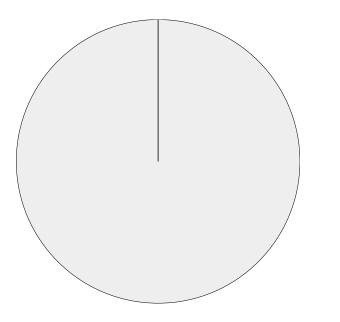


	% Total	% Answer	Count
Yes	35.04%	45.05%	41
No	21.37%	27.47%	25
Sometimes	21.37%	27.47%	25
[No Response]	22.22%		26
Total	100.00%	100.00%	117



Question 5. Our Ambitions

Question responses: 0 (0.00%)



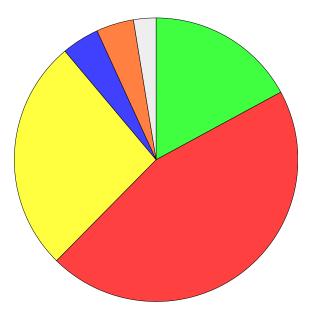
	% Total	% Answer	Count
[No Response]	100.00%		117
Total	100.00%	0%	117



Question 5a

Question responses: 114 (97.44%)

Do you agree these are the right things to do?



	% Total	% Answer	Count
Strongly agree	17.09%	17.54%	20
Agree	45.30%	46.49%	53
Neutral	26.50%	27.19%	31
Disagree	4.27%	4.39%	5
Strongly disagree	4.27%	4.39%	5
[No Response]	2.56%		3
Total	100.00%	100.00%	117



Question responses: 57 (48.72%)

Is there anything else we should be doing to improve Car Parks?

	% Total	% Answer	Count
[Responses]	48.72%	100.00%	57
[No Response]	51.28%		60
Total	100.00%	100.00%	117

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
1				Need more communal car park	22/07/16 10:00	0.1	Submitted	web
2				It is clear that car parks are limited within the borough. I avoid shopping in the borough as I find the car parking restrictions rather tedious and tend to	22/07/16 11:46	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				travel to Becton or Romford where there are greater facilities. Additionally there has not only been an increase in the number of vehicles on the road but also the size of each vehicles has increased. Trying to park a medium-sized car in some of the older, inadequately lit multi-story car parks in the borough without damaging your car can be an arduous task. regeneration of the area without adequate car parking is having an adverse effect on LBBD.				
3				Stop aggressive hours of charging such as at Becontree Avenenue Andrew Corner as well as at the Merry Fiddlers - let people use the car parks until 10 am free of charge when they have all gone to work and then again from 17:30 as these car park stay empty because of council greed, lack of care or planning.	22/07/16 13:54	0.1	Submitted	web
5				I live in cowbridge Lane IG11 8LH there is free parking in my area and never get opportunity to get a place close to home because people from outside area park in my area as it is free. There should be resident parking permit in my area.	22/07/16 15:17	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
6				 Definitely provide provision to PAY in a car park NOT by phone. I have been wrongly charged frequently! and as a pensioner I do not feel safe standing with my phone in hand typing in my card details just be in the car park for less than half an hour.It is just a money making business for whoever reaps the rewards. There are lots of car parks in Havering where you put in your registration into the machine and it prints a ticket which gives you half an hour free parking, then the option to return and pay in the machine for further time. Much better system and you also stand a chance of making some money, not driving people away and shops losing custom then forcing them to close.ultimately you losing their business rates. Go to be a win win situation! 	22/07/16 15:22	0.1	Submitted	web
8				Widen the parking bays!	22/07/16 15:36	0.1	Submitted	web
9				More controls for illegal parking	22/07/16 15:39	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
13				have a limit for free parking and more spaces	22/07/16 16:20	0.1	Submitted	web
15				prices !!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!	22/07/16 16:25	0.1	Submitted	web
16				more cctv and visible attendants to feel safer as many - particualarly the multi storey carpark in the heathway - is unsafe, feels threatening to a lone individual, regardless of sex - very dark and leaves you feeling vunerable - hence the reason i do not visit the local shops.	22/07/16 16:45	0.1	Submitted	web
22				Yeah reducing the cost of the charges for car parks They are way overpriced and all down the side of st Joseph's there are 40 spaces currently being unused and creating no revenue if the price was fair they would be busy all day and nite and then maybe user of abbey sports would be able to do all three classes of a night time and the centre would be full unlike now where it's empty and the paying customers are restricted to the amount of classes they can do due to the astronomic pricing if the council	22/07/16 17:40	0.1	Submitted	web
26				Stop using stupid pay by phone	22/07/16 18:21	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
27				The parking is absolutely nightmare for peoples live in Barking town centre. Please apply Redbridge parking criteria.	22/07/16 19:01	0.1	Submitted	web
28				Nof everyone has access to phones , cash machines to purchase tickets should still be provided, 45 minutes free parking should be provided	22/07/16 19:49	0.1	Submitted	web
30				Disabled persons should be able to park on the disabled ways outside their home and it should be strongly enforced.	22/07/16 20:41	0.1	Submitted	web
33				Making short stay low cost parking more available near Buisnesses and shops, especialy street and coner shops. They pay buisness rates and if customers can not park to shop with them, then they close up.	23/07/16 09:50	0.1	Submitted	web
34				Free 30 mins or one hour slots for shopping are a good idea. Just have to make sure that charging is clearly signposted. Also safety is a big issue, especially in multi storey car parks, London Road one especially	23/07/16 11:03	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
35				council should put the time a bit less not 8.30a.m to 9.00p.m it to long, we dont have enough time for the geust to stay. Atleast Monday to Friday . Thank you.	23/07/16 11:32	0.1	Submitted	web
36				A lot of banjo's have a green space next to them. Could these be made into parking areas for residents of the banjo's, this will ease the parking problems which are common to all banjo's.	23/07/16 12:22	0.1	Submitted	web
37				Car parks need to be cheaper. Especially, when you park on streets for 5 minutes or so.	23/07/16 12:45	0.1	Submitted	web
38				Keep them clean and well lit so they are presentable and not scary places.	23/07/16 14:04	0.1	Submitted	web
40				Extend car parks to half hour free with parking attendants to ensure this is not abused	23/07/16 17:53	0.1	Submitted	web
42				Free parking for blue badge holders without time restriction	23/07/16 19:29	0.1	Submitted	web
43				Stop this ridiculous pay by phone idea. I do NOT have a mobile phone so how do I pay?	23/07/16 20:08	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
48				The car parks are very limited and ones that are available are not run by the council, the ones not run by the council are affordable	24/07/16 12:09	0.1	Submitted	web
49				You need to reduce the charges in car parks drastically and make it easier for people to use the machines by bringing back cash payments. Many people do not have a mobile phone and, even if they do, would not know how to pay by phone. This method is far too expensive and many will not bother to come to the borough because of it. I certainly wouldn't.	24/07/16 16:54	0.1	Submitted	web
52				To many traders are keeping the cars in parking space at the flats car park and we need permit holder car park to stop them.	24/07/16 20:18	0.1	Submitted	web
53				offer more ways/machines to pay. I often find that the machine either does not work or rejects certain value coins. This occassionally has meant I have to overpay. Not everyone has a mobile phone, so it is essential that there are working machines for cash payments.	24/07/16 23:33	0.1	Submitted	web
55				N/A	25/07/16 11:54	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
56				Improve Security	25/07/16 12:40	0.1	Submitted	web
57				Not as much as car parks but off street parking signage should be refreshed.	25/07/16 13:34	0.1	Submitted	web
58				In Barking town centre, the car park next to the Idol. There are always vehicles parked up (without paying) with their engines running whilst they wait to collect people/kids form the leaisure centre.	25/07/16 14:08	0.1	Submitted	web
60				Please stop giving dropped kerbs to people who live on short roads with banjos in! The more dropped kerbs, the harder it is for those of us who don't have the option of turning our front gardens into driveways. Around 30 houses on my street are in 2 banjos and there are only about 20 parking spaces in the street. And many of these spaces are taken up by people who have a driveway! Or wish to park vehicles like recovery trucks or ambulances	25/07/16 16:32	0.1	Submitted	web
62				Increase the amount of car parks forcing long stay commuters to use them rather than park their vehicle in a non-CPZ street forcing residents to look for another parking space when they themselves return from work.	25/07/16 18:07	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
63				ensure that thre is always an alternative payment arrangement other than having to use a mobilre phone & a credit card payment. Entering of vehicle number plarte is also a good alternative to just a random parking	25/07/16 18:20	0.1	Submitted	web
65				Vistor parking cut tree on Longbridge for driveway	25/07/16 22:36	0.1	Submitted	web
66				Yes bring back free parking on Sundays. And spend more money on sorting the tarmac something that causes drivers more expensive	26/07/16 01:49	0.1	Submitted	web
69				Residents in a CPZ zone should be allowed to park outside their home for free as part of their tenancy or receive a free permit	26/07/16 10:43	0.1	Submitted	web
70				I think that it would be fairer for payments by mobile phone to be the same price as cash machine payments.	26/07/16 11:16	0.1	Submitted	web
71				Better signage, lighting and more welcoming - I avoid the Heathway one as frankly, I'm scared to use it given the access in and out to it once you are are pedestrian.	27/07/16 10:00	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
73				Keep them well lit and clean	28/07/16 07:49	0.1	Submitted	web
77				30mins free parking for trade workers or short visits	31/07/16 08:10	0.1	Submitted	web
79				Parking at parks should be free always not just for an hour	07/08/16 11:15	0.1	Submitted	web
80				Make it so people can pay cash to park; many people don't own a mobile phone or would know hos to use it to pay for parking. Make car parking charges generally cheqper; our borough has to be one of the most expensive around and yet there's nothing to come here for.	08/08/16 20:10	0.1	Submitted	web
86				Offer pre-paid scratch card system so that residents can purchase these from council and use them to pay for parking rather than pay-by-phone which many of us find difficult and lack of confidence in sharing finanacil details i.e. Debit or credit card details to third parties.	12/08/16 01:14	0.1	Submitted	web
89				I do not agree with the "payment by mobile phone" system. I understand we now get 15 minutes free but I do not always have my mobile phone with me, and in any case as a pensioner I do not want to be standing in a car	14/08/16 16:43	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				park with my mobile phone in hand for someone to come along while I am concentrating on the parking fee and snatching it.				
90				We need to make peopel use their drive ways correctly and stop people storing cars on the road ie exporting companies running from houses	17/08/16 11:54	0.1	Submitted	web
91				Provide and create more car parks for residents, especially near schools and especially when land/amenities are available (as in Becontree Primary School, Stevens Road, House No 6-20). A request and letter signed by all concerned residents to transform the ammenity green into a car park was sent to council a few years ago, but was declined by the council.	18/08/16 10:16	0.1	Submitted	web
92				I used to park for work (Lifeline House) in the previously free carpark on Becontree Avenue opposite the Texaco garage and beside the carpet shop. When charges were introduced (max 4 hours no return etc) this made this impossible both financially as a partime worker and prevented me from staying for the duration of my working day. The nature of my work	18/08/16 14:13	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				involved boxes of resources being transported so I was not able to walk to work.				
				The car park is now empty and rarely used. I know it affected those working in the local shops and businesses. I wonder what this has achieved				
				We want carparks either free like in many towns in UK, or at reasonable cost to encourage local business and enable those trying to work to continue!				
93				dont put the price up ever year have a small payment of 20p for 15 minutes most people only pop to a shop and are back to their car quick	22/08/16 17:30	0.1	Submitted	web
94				Better lighting better choice for residence to have C p z	22/08/16 18:45	0.1	Submitted	web
100				The move to Ringo discriminates against those who do not own a smart phone or indeed a mobile phone. This tends to be elderly residents or those who are on a limited income who need a car but can manage without a mobile	01/09/16 10:03	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				phone. If I was someone passing through the borough or an infrequent visitor I would not want to go through the rigmarole of setting up a Ringo account before parking. This could have an effect on small unique local businessES as customers may well shop elsewhere, on line for instance. in the long term this could have an effect on the choice of businesses available to local residents and possible an effect on shops being occupied and therefore have an effect on business tax revenue.				
106				Make it more accessible for residents who do not have a mobile phone - ie RINGO	06/09/16 18:48	0.1	Submitted	web
107				Parking should be provided free for shoppers and visitors to parks. Surely the main strategy should be to help customers and business and not be complicated, expensive, or wrapped up in pointless and useless red tape. Why do you even need to charge for parking in parks? Keep car parking simple.	06/09/16 23:03	0.1	Submitted	web
110				Surfacing, lighting, regular attention from parking attendants.	11/09/16 18:26	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
112				ensure that there are different payment methods (not just phone) maybe somthing like a dart card etc	15/09/16 14:28	0.1	Submitted	web
117				For a start, you could use English when asking the question - "The strategy sets out how we intent to do to improve council car parks" what on earth does that mean ? Who approved this ? What are "Lond" stay visitors? (question 3) The strategy also does not say what you are actually going to do - it just gives loose and vague ideas. Does a review of charges mean an upward review or reduction? Does provide flexible alternatives mean removing cash - if so then this is less flexible. Competitive charges to support upkeep and maintenance appear to be suggesting that the charges will only go up. Asking people whether they agree to such things without being clear what it is they are agreeing to is misleading and divisive. The removal of a cash based option may mean less work the LBBD but the reality is that for a massive proportion of the generation it is hugely unappealing, inconvenient and drives customers away. Many people including the elderly are unable to	22/09/16 21:23	0.1	Submitted	web



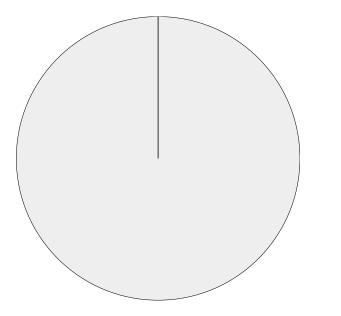
ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				access cashless facilities and it unfairly discriminates and disadvantages the elderly.				
				To improve car parks:				
				Cash based payments need to be retained				
				Free parking periods need to be appropriate to the area and imposed according to needs of business rather than using a predatory approach to free periods and start and finish times. All shops in our parade (Fiddlers close at 5pm but parking restrictions continue until 6.30pm. We now have no customers until 6.30pm which is damaging our evening trade. Everyone turns up at 6.30pm now.				
				Free parking periods need to be clearly defined and highlighted rather than hidden in the small print.				
				Business should be able to easily pay for their customers who have no access to online or cash based facilities. Ringo makes this impossible.				



Question 5. Our Ambitions (continued)

Question 5. Our Ambitions (continued)

Question responses: 0 (0.00%)

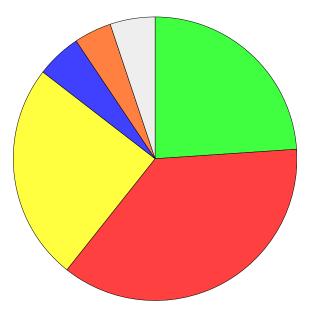


	% Total	% Answer	Count
[No Response]	100.00%		117
Total	100.00%	0%	117



Question responses: 111 (94.87%)

Do you agree these are the right things to do?



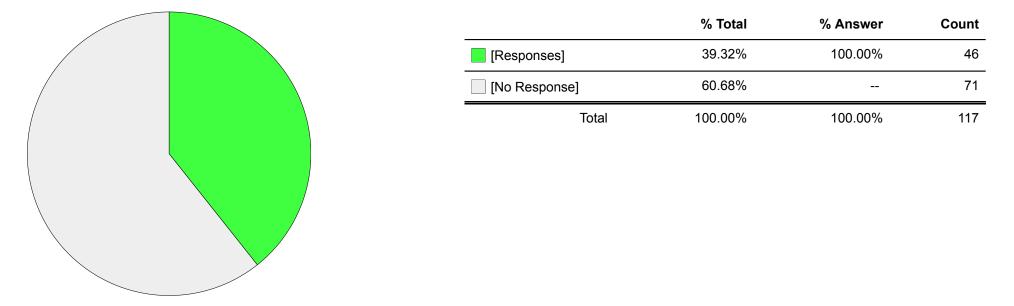
	% Total	% Answer	Count
Strongly agree	23.93%	25.23%	28
Agree	36.75%	38.74%	43
Neutral	24.79%	26.13%	29
Disagree	5.13%	5.41%	6
Strongly disagree	4.27%	4.50%	5
[No Response]	5.13%		6
Total	100.00%	100.00%	117



Question 5d

Question responses: 46 (39.32%)

Is there anything else we should be doing to parking for shopper and visitors?



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
3				The council has one objective and that is to maximise profit your current figures indicate almost a 40% GP - reduce the charges, increase the payment options stop adding money to the cost of living.	22/07/16 13:54	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
6				As above.	22/07/16 15:22	0.1	Submitted	web
8				Consider longer free parking at weekend and after 6:30 weekday!	22/07/16 15:36	0.1	Submitted	web
9				More parking spaces available for shopper and visitors	22/07/16 15:39	0.1	Submitted	web
13				make more spaces with a free 30 minute time limit	22/07/16 16:20	0.1	Submitted	web
14				Need to provide 30 mins free. I only shop in Asda because of the free parking. I used to shop in the local stores and no longer do.	22/07/16 16:25	0.1	Submitted	web
15				cheaper rates !!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!	22/07/16 16:25	0.1	Submitted	web
16				not being so stringently timed that results in parking tickets being issued if a few mintues over the time. everyone should be working together to support local businesses rather than the large chains that can absorb losses of customers/profits. small independents haven't got that luxury. Also should feel safe and not vunerable partiucularly in the months / seasons when nights draw in quicker.	22/07/16 16:45	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
22				30 mins free is not acceptable as what can you achieve in 30 mins there needs to be a proper shopping car park and a leisure centre car park proper set out facilities to park for the Broadway theatre too They parking is a major issue round barking!!! It's not like the city it's barking for gods sake It's a bone of contention with the sports centre users and abbey is suffering	22/07/16 17:40	0.1	Submitted	web
27				At least one hour free parking should be allowed in town centre for shopper, visitors etc. Sunday parking should be absolutely free. Reduce the time of CPZ 0900 hrs till 1900 hrs.	22/07/16 19:01	0.1	Submitted	web
32				More needs to be done to ensure those using disabled badges are actually the disabled person.	22/07/16 23:09	0.1	Submitted	web
33				At the monent local parking charges are becoming unreasonably high.	23/07/16 09:50	0.1	Submitted	web
34				See above comment.	23/07/16 11:03	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
38				Half an hour parking is too short a time, this should be increased to one hour.	23/07/16 14:04	0.1	Submitted	web
40				n/a	23/07/16 17:53	0.1	Submitted	web
41				It should be longer than 1/2 hour about a hour would be better to allow time to visit more than one shop	23/07/16 18:52	0.1	Submitted	web
43				Stop this ridiculous pay by phone idea. I do NOT have a mobile phone so how do I pay? Do not charge for on street parking where local shops are. Such as Chadwell Heath High Rd and Beacontree Heath in front of the fish and chip shop and Courtney Rose Williams etc.	23/07/16 20:08	0.1	Submitted	web
44				pay and display 06:00 till 21:00 whats that about?	23/07/16 23:38	0.1	Submitted	web
46				Why are there is so much restriction on parking? I live in a non cpz area and so most parking spaces are taken up by people who do but don't want to pay for parking permits. I also work in the borough in a role which supports	24/07/16 01:47	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				vulnerable residents and find it very difficult to find parking when visiting clients. it is very difficult for visitors to find				
				parking in a non cps area.				
48				Have more parking availability	24/07/16 12:09	0.1	Submitted	web
49				See 5b above	24/07/16 16:54	0.1	Submitted	web
53				Provide more visitors bays in CPZs and make it obvious where they are. There is nothing on the LBBD website and no street signage. If you want to find out for yourself, drive to Eldred Road, Barking and find out where you can park as a tradesman.	24/07/16 23:33	0.1	Submitted	web
55				In the longer term, and give the plans for sites like Vicarage Fields, we should be encouraging more walking and cycling to these destinations in Town Centres and not more parking, which is difficult and non guaranteed anyway. What happens if somebody drives to the town centre and there is no on-street parking available? They will either keep driving round and round, or park illegally somewhere.	25/07/16 11:54	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				LBBD has recently approved a development for Abbey Retail park - Sainsbury's with over 400 car parking spaces, and just 36 cycle parking 				



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				supposed to happen to encourage residents to cycle/walk to to have a co-ordinator in post, e.g. new residents would be made aware - this never happened. It's not possible,for example, to find out about the situation before moving in to a development. It's car parking or no. Nothing mentioned about any cycle storage anywhere. Unless we enforce the intent in original planning applications, and reduce the number of car parking spaces for new developments, nothing will ever change for the better in the long term. You'll just encourge more car ownership. Cycle parking facilities are often poor quality or along walk away from anywhere convenient. They should be in a convenient location where people actually want to go, not shoved round the back, by the bins, in a poorly lit area. Not in an underground or multi-storey car park that's a hassle to get in and out of because it wasn't designed for bicycle access.				



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				If shops want to keep the car parking, then they must also provide good quality cycle parking. That should be part of the deal.				
57				30min free parking is a great idea, some shoppers just need the parking for drop on/drop off area, maybe instead of 30 min free parking just provide separate drop off areas.	25/07/16 13:34	0.1	Submitted	web
63				as above	25/07/16 18:20	0.1	Submitted	web
64				30 min free parking for quick shops wwould be a good idea.	25/07/16 19:16	0.1	Submitted	web
65				set time on Longbridge	25/07/16 22:36	0.1	Submitted	web
66				Yes tidy barking first then purpose visitors Would want to visit	26/07/16 01:49	0.1	Submitted	web
71				Stop people blocking bays for "quick drops" and police it better	27/07/16 10:00	0.1	Submitted	web
73				i live in Academy court and have a marked parking bay with a permit, however there is no visitor parking. When I first moved in my visitors could park in Longbridge road, however this is now permit parking but I have been	28/07/16 07:49	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				told I cannot obtain permits for my visitors despite the fact that the spaces are on the side of the road where Academy court is the permits are for the houses on the other side of the road! It would be helpful if visitors to Academy court could park near by. These parking places are often unused, why can we not use them?				
75				I think that in order to support local businesses you need to let people park on the high street for a certain period of time for free. Shops are costantly closing down on Chadwell Heath High Road and I believe it's because people go to supermarkets or shopping centres because the parking is free	28/07/16 12:48	0.1	Submitted	web
79				Blue badge holders should not be allowed to block pavements/garages etc	07/08/16 11:15	0.1	Submitted	web
80				Give at least 30 minutes free parking outside shops.	08/08/16 20:10	0.1	Submitted	web
84				Make short term parking free, e.g. if I want to pop in to a shop to buy a newspaper, I don`t want to pay to park for one hour.	10/08/16 09:21	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
90				In barking you need better safer parking	17/08/16 11:54	0.1	Submitted	web
91				In the Redbridge Borough, everywhere there is a free parking slot of 30 mins. This is the reason I do not shop in the LBBD anymore and go into LBR instead. I have more time to park and shop. Rowallen Parade shoppers are complaining I heard! This is not just me, many shoppers are avoiding LBBD area due to parking fees.	18/08/16 10:16	0.1	Submitted	web
92				Clear and easy to read signs, COIN payment option- it is not safe to be vaving credit cards and phones around in busy streets in order to pay.	18/08/16 14:13	0.1	Submitted	web
93				as 5 b	22/08/16 17:30	0.1	Submitted	web
94				make it cheaper too expensive and local residence should be able to park without charge	22/08/16 18:45	0.1	Submitted	web
95				30 minutes is a good ideabut more needs to be done enable shoppers to shop locally.	22/08/16 21:23	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				I often go out of borough to shop as it is free to park in beckton eg KFC in beckton compared to KFC in Barking				
96				The pavement in I oxlow me by the shops is far too wide and road narrow when vehicles are loading.	28/08/16 16:19	0.1	Submitted	web
98				The layby outside the shops in Chadwell heath High road is 'Loaading Only'. I believe 'lay-bys such as this should at least allow 15 mins to purchase from the local shops. Otherwise there is just no way I would stop and so the shops go out of business. I have seen wardens issue tickets in the past for 5 minute stops and all this does is make those 'offenders' stay away thereby affecting small businesses. Common sense should prevail.	31/08/16 17:28	0.1	Submitted	web
100				the half an hour parking is welcome and necessary but as mentioned above the reliance on this and the Ringo scheme is shortsighted and discriminates against those who do not have the ability to pay by Ringo. Most people I have spoken to acknowledge and accept the need to pay for parking but object to not having	01/09/16 10:03	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				a system where they can pay by cash. could business owners be given parking passes for their customers like residents have for their visitors when they live in a CPZ? These would be paid for upfront by the businesses. It would then be their choice how they pass on that cost to their customers. This would be useful to such businesses as restaurant, estate agents, hairdressers etc. These are businesses where 30 minutes is just not long enough but these businesses may have the ability to absorb the cost of parking to ensure they keep their trade.				
107				Again, the less you do the better. Please no red tape, no expensive management systems that are paid for by parkers. Encourage people to shop locally to support business.	06/09/16 23:03	0.1	Submitted	web
111				Reviewing the times in CPZ zones. The zone around Barking Station is to restrict commuters, it does not need to be until 21:00 or on a Saturday.	12/09/16 14:39	0.1	Submitted	web
117				Can no-one in the LBBD write ? I presume that you mean Shopper"S"	22/09/16 21:23	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
	Point			Although 30 mins of free parking is a welcome increase, different shopping parades have different requirements. The more local shops there are in an 				
				well-off have no access to these methods of payment. Removing cash as a quick and simple way of paying and introducing cashless, mobile and internet based payment schemes without offering cash based payments reduces flexibility and more importantly discriminates against a				



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				 massive proportion of residents, in particular the elderly. It is also hugely unattractive to shoppers. As stated above : Cash based payments need to be retained. I'll happily empty the machine at the fiddlers and put the money in your account free of charge. I could use the change and all of my customers are unable to use cashless systems. Free parking periods need to be appropriate to the area and imposed according to needs of business rather than using a predatory approach to free periods and start and finish times. 				
				All shops in our parade (Fiddlers close at 5pm but parking restrictions continue until 6.30pm. We now have no customers until 6.30pm which is damaging our evening trade. Everyone turns up at 6.30pm now. Free parking periods need to be clearly defined and highlighted rather than hidden in the small print.				

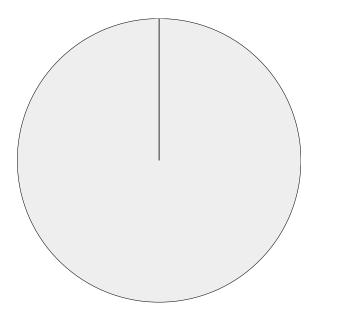


ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				Business should be able to easily pay for their customers who have no access to online or cash based facilities. Ringo makes this impossible. Ringo automatically adds charges for text messages and other services which customers do not choose. Before you know it the 30p for 1 hour turns into 90p. This is borderline fraud on the part of Ringo as you have to unselect default options to avoid being charged extra.				



Question 5. Our Ambitions (continued)

Question responses: 0 (0.00%)



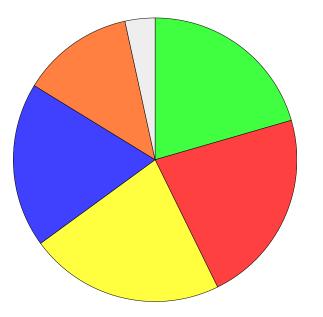
	% Total	% Answer	Count
[No Response]	100.00%		117
Total	100.00%	0%	117



Question 5e

Question responses: 113 (96.58%)

Do you agree these are the right things to do?



	% Total	% Answer	Count
Strongly agree	20.51%	21.24%	24
Agree	22.22%	23.01%	26
Neutral	22.22%	23.01%	26
Disagree	18.80%	19.47%	22
Strongly disagree	12.82%	13.27%	15
[No Response]	3.42%		4
Total	100.00%	100.00%	117



Question responses: 56 (47.86%)

Is there anything else we should be doing to parking regarding permits?



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
1				Should be consulted by the local resident of the Zone, if you have not done in last 6 years.	22/07/16 10:00	0.1	Submitted	web
3				No matter how much spin and denial you put on this you are taxing the borough residents. Car at park	22/07/16 13:54	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				release no emmissions therefore why is this based on emmissions? I have a company car and gues what I pay tax based on emmissisons it's called tax not cpz you are taxing people. What alternatives are you offering? How much are you taxing busess & lorries for poluting the streets of LBBD or even council lorries?				
4				Reduce the price of permits!	22/07/16 15:12	0.1	Submitted	web
10				Make front gardens parking acceable to all who would like it and those who have garden parking should use it and not use up other parking spaces that are limited	22/07/16 15:50	0.1	Submitted	web
13				make them cheaper this borough is far more expensive than our neighing boroughs	22/07/16 16:20	0.1	Submitted	web
16				personally feel this is "easy income". understand why it needs to be done (ie in commuter zones and school runs) however, if you pay council tax - and there should be electronic evidence of residents in an area - there should be a system whereby each household provides car registration details that would make	22/07/16 16:45	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				them exempt from having to pay for permits, I work from home some days and would be outraged if i had to pay for a permit just because there are lazy individuals who cannot be bothered to excerise their children - also this instils the reasoning behind keeping active - and maybe help reduce the problem with child (and adult!) obsesity. all a matter of education.				
22				give more flexibility to staff of the borough and make the machine accept the blue tags at abbey as female staff have to walk to London road in the dark and it's very dangerous around there at night	22/07/16 17:40	0.1	Submitted	web
26				yes get it rowney road asap	22/07/16 18:21	0.1	Submitted	web
27				Please have some sympathy for residents of Lemonade, Bath house and rope works regarding parking permits. You allow us for London road car park which is most expensive and absolutely unaffordable.	22/07/16 19:01	0.1	Submitted	web
28				Visual permits should still be able to be displayed	22/07/16 19:49	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
32				If you use permits they should be free to residents whow hAve only 1 car. We all ready pay road tax and council taxIf you really want to make real 	22/07/16 23:09	0.1	Submitted	web
33				Permits and availability and convinnence.	23/07/16 09:50	0.1	Submitted	web
34				 Essential worker permits are very expensive. I think that's unfair as most are NHS services and it's taking precious funds from one of the boroughs most essential services. Also volunteer permits should be kept either very low priced or free, where it can proved it is a genuine service, we should be supporting our voluntary services especially at such a difficult economic time when their services are needed more. Also more assistance needs to be available for elderly residents and others with difficulties using online systems. Hopefully the new system will address this. 	23/07/16 11:03	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
36				The first permit in every household should be free and the next ones to be chargeable. This might deter houses from having more than one car.	23/07/16 12:22	0.1	Submitted	web
37				 Too long a process in obtaining vouchers. B&D council has to be the most expensive in parking - A penalty ticket is £65?! Absolutely insanely crazy. I am on benefits and recently had an accident, I was borrowing my mums car and on one day forgot to put the voucher and was slapped with £65 ticket. I appreciate the principle for putting parking vouchers - but £65 - jesus christ - how could I fork out that much on benefits?! It's about time someone thought about this - I've been meaning to complain to the council in any case. 		0.1	Submitted	web
38				all residents should have two permits before being charged for extra permits.	23/07/16 14:04	0.1	Submitted	web
40				house owners to be given 2 permits (as many households have more than 1 driver n car)	23/07/16 17:53	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				permits for local contractors borough-wide as example: I work for an estate agent which has contracts for public sector properties with council tenants that require health & safety inspections, maintenance work regularly as necssary				
42				You charge for these permits and i have heard that some boroughs increase these charges to exhorbitant levels to increase revenue and of course residents are over a barrel and have to pay that isn't fair. If you can guarantee that the fees only cover admin costs that would be acceptable	23/07/16 19:29	0.1	Submitted	web
44				im in a new build with out parking so i can't have permit joke.	23/07/16 23:38	0.1	Submitted	web
45				Please see Q6 below	24/07/16 00:32	0.1	Submitted	web
55				Needs to be displayed on the vehicle if it is allowed to park in an area or not. "Virtual permits" don't allow residents to take any action against persistent offenders.	25/07/16 11:54	0.1	Submitted	web
				"Increase the charges for parking permits for households with three or more vehicles." - There should be an				



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				increased charge for any household with more than ONE vehicle, unless this is an adapted/special purpose vehicle for example adapted for a particular resident. Stricter enforcement of people selling vehicles on residential streets. (e.g. one person having 5 or 6 vehicles with "for sale" notices in them and using the street like their own personal car sale forecourt.)				
57				Visitor permits available online when off street parking is for residents use only, with clear signage on how to obtain permit.	25/07/16 13:34	0.1	Submitted	web
58				Your document states: "Minimise the amount of permit types available with an increase in the cost of a permit for households with three or more vehicles" The council seriously needs to enforce a limit to the number of vehicles a household can have. There are house in my area that have 3, 4 or 5 vehicles per houshold due to the large number of people in the family. It is not fair on	25/07/16 14:08	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				other residents who struggle to fond parking within their CPZ as the spaces are hogged by these households. There should be a limit of vehicles per household, simply increasing the financial cost of a permit is NOT a deterrent. Residents will simply pay.				
60				I'd be okay with permit parking but PLEASE stop installing stopped kerbs on my street. It's making it impossible for me to parkI don't want to pay for he privilege of parking 2 streets away!!!	25/07/16 16:32	0.1	Submitted	web
61					25/07/16 16:45	0.1	Submitted	web
62				All streets close to bus stops and tube/train stations should become CPZ areas forcing commuters to use proper car parks.	25/07/16 18:07	0.1	Submitted	web
63				stop commercial vehicles parkingover night in residential areasparticularly where pavement parking is necessary with marked allocated bays for use of	25/07/16 18:20	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
64				Residents of Acdemy Central regularly park outside, contravening the CPZ but the Civil Enforcement Officers never come around late afternoon.	25/07/16 19:16	0.1	Submitted	web
65				Free permits for resident	25/07/16 22:36	0.1	Submitted	web
66				The correct roads that need it. But you do realise the council causes the problem in the first place.if you put in roads that don't need it you then force vehicles to park in other roads with no permits.if it's not about the council making money why not give them for free	26/07/16 01:49	0.1	Submitted	web
69				Permits should be allocated to residents with their tenancy for free	26/07/16 10:43	0.1	Submitted	web
73				Ensure areas with permits are not left empty because the residents who are entitled to use them do not need them and people visiting the area are unable to park	28/07/16 07:49	0.1	Submitted	web
75				I think the council need to recognise that quite a few parking problems occur in the evening not during the day. Therefore, I think there should be evening partrols as well. I've been writing to the council for about a year and a half regarding parking problems	28/07/16 12:48	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				in my street and how people park on grass verges too. During the day my street is empty as most people use their cars for work or to get to work. In the evening it is impossible to get down my road or off my drive without having to knock and ask a neighbour to move their car.				
77				Free weekend parking or shorter permit restric times over weekend (I.e. 9am-5pm)	31/07/16 08:10	0.1	Submitted	web
78				listen to people who live in the roads you intend to introduce this measure, before you implement - and review when you get in wrong!	05/08/16 15:44	0.1	Submitted	web
79				Make them easier to obtain! Why did you close the 1 Stop Shop in Barking?	07/08/16 11:15	0.1	Submitted	web
82				Parking permits should be introduced for the whole of Fanshawe Crescent, RM9. There is no parking for teaching staff at the new Sydney Russell primary, so teachers park in the street wherever there is a space meaning that residents are unable to park where they live during term time. Also, it has been suggested that those who live near to the school are issued parking permits. This means those who reside in between the 2 cpz areas	09/08/16 15:22	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				will not be able to park where they live. The whole street should be issued with permits. This would also ensure commuters are prevented from parking where we live all day				
83				Parking permits should be introduced for the whole of Fanshawe Crescent, RM9. There is no parking for teaching staff at the new Sydney Russell primary, so teachers park in the street wherever there is a space meaning that residents are unable to park where they live during term time. Also, it has been suggested that those who live near to the school are issued parking permits. This means those who reside in between the 2 cpz areas will not be able to park where they live. The whole street should be issued with permits. This would also ensure commuters are prevented from parking where we live all day	09/08/16 15:30	0.1	Submitted	web
86				If they are eventually introduced to non cpz areas, these should allow cross-zone parking in the borough for limited periods i.e. Max 3-5 hours.	12/08/16 01:14	0.1	Submitted	web
87				Firstly, it is stating the obvious but permits should not be introduced unless there is a clear need for it and there is significant support on a	12/08/16 10:08	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				street-by-street basis. Where it is introduced, the experimental period should be shorter (12 months instead of 18 months) with clear guidelines on the criteria for making it permanent. Residents should have easy and clear mechanisms to voice their support or objection to the scheme during the period of the experiment and summarised results should be made available in a transparent but anonymised mechanism. If the experiment shows it has had a detrimental affect on the area or there is significant opposition to the scheme then it should be abolished after the experimental period.				
90				I wouldnt mind paying for a parking permit as long as I was guranteed to be able to park my car outside our flats. Not find someone parked their who is seeing the person opposite for exporting or importing items. Leaving cars over night that have no tax or insruance and the council not doing anything in time.	17/08/16 11:54	0.1	Submitted	web
94				ask residents without c p z to reassess after impact of other roads have chosen to have c p z	22/08/16 18:45	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
95				CPZ need to be introduced across the borough it is seriously flawed to say you cannot park 7-9pm in the town centrewhen most of the time the parking spaces are free day and eveningI can understand day but evening till 9pm - makes me laugh virtual permits good idea permits should be allowed only 2 cars per household.	22/08/16 21:23	0.1	Submitted	web
97				I disagree with the policy of charging more for 3 or more cars in the household, if you own more that one car the second car should be substantially higher. The majority of houses in Barking are terraced houses, therefore only one car should be able to park in front of the house, a second car should be the exception, not the norm, therefore the charge for the second car should be much higher. You are promoting dropped kerbs but offer no 24 hour enforcement action line to remove cars which are blocking resident's driveways, I live on the leftley estate and offer no reassurance that action will be taken against	29/08/16 20:30	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				offenders unlike the neighbouring borough Redbridge				
98				My road (Cecil Road -RM6 6LB) suffers from not having CPZ. The west side (towards Chadwell Heath Station) has a CPZ but the East side where I live doesn't. I sought advice from the council a year ago on whether the CPZ could be extended to our end and the response was not very helpful saying I needed to get 50% or more signatures from residents and even then they would not guarantee setting it up. We have a serious problem in our road now and we could really do with a scheme as it is packed solid with commuters during the day meaning if we are on leave or come home from work before then we cannot park anywhere near our house, sometimes having to park two or three streets away. If the council would like a donation towards the works I would even consider this, as life here is becoming intolerable.	31/08/16 17:28	0.1	Submitted	web
100				it would be useful to have a temporary residents permit for family or carers who have to care for family members	01/09/16 10:03	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				who may not be perminantly disabled but have a need for regular care at some point.				
102				Open a shop or phone line so you can speak to a human being if something goes wrong with renewal or you get a ticket. There is no contact point that I can see on the web site.	03/09/16 09:55	0.1	Submitted	web
104				All residents should have to apply for a parking permit.	06/09/16 07:38	0.1	Submitted	web
105				All residents should have to apply for a parking permit.	06/09/16 07:38	0.1	Submitted	web
106				Don't implement them!	06/09/16 18:48	0.1	Submitted	web
107				Again sounds like a great deal of expensive and inefficient red tape. Keep it simple and to an absolute minimum. Do not use parking for revenue raising!	06/09/16 23:03	0.1	Submitted	web
110				Many elderly residents receive short visits from family and friends, I think a 2 Hour permit should be introduced to help these people financially.	11/09/16 18:26	0.1	Submitted	web

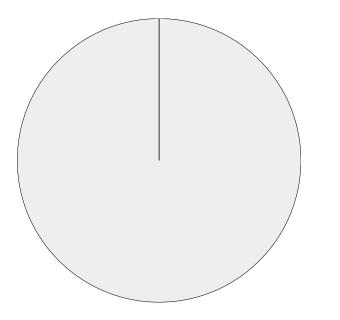


ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
112				current system - all digital is difficult for some residents as they really do not have access to IT - phone number is needed on website to ensure these residents do not get frustrated	15/09/16 14:28	0.1	Submitted	web
113				i live in a controlled parking zone where my block of flats do not have any parking and I have to buy season ticket for 776 pounds or find a parking away from home. My problem is that people in our block of flats are able to get the parking permits by faking their addresses and this is unfair on other people. Could you please look into this matter as the system should be fair for all the residents. I'm referring to Elizabeth fry apartments area in William street quarter.	15/09/16 20:27	0.1	Submitted	web
116				Have parking meters through out barking and Dagenham like Westminster council and kensington	22/09/16 16:35	0.1	Submitted	web
117				Make them freely available to buy for short term use at more reasonable prices - you will make more money !	22/09/16 21:23	0.1	Submitted	web



Question 5. Our Ambitions (Continued)

Question responses: 0 (0.00%)



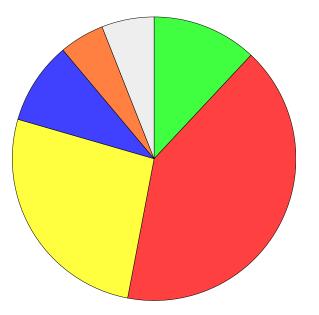
	% Total	% Answer	Count
[No Response]	100.00%		117
Total	100.00%	0%	117



Question 5g

Question responses: 110 (94.02%)

Do you agree these are the right things to do?



	% Total	% Answer	Count
Strongly agree	11.97%	12.73%	14
Agree	41.03%	43.64%	48
Neutral	26.50%	28.18%	31
Disagree	9.40%	10.00%	11
Strongly disagree	5.13%	5.45%	6
[No Response]	5.98%		7
Total	100.00%	100.00%	117



Question 5h

Question responses: 36 (30.77%)

Is there anything else we should be doing regarding enforcement?

		% Total	% Answer	Count
	[Responses]	30.77%	100.00%	36
	[No Response]	69.23%		81
	Total	100.00%	100.00%	117
7				

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
1				Not sure about 'enforce'. Residents involvement should be in priority while making decision. Not by the ten people in the Cabinet.		0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
3				From recent experience at Andrew Corner in my view your enforcement is rubbish. Motorists driving along pavements by shopping areas and parking there all day long your strategy is and will continue to be look for the easy "ticket" where no one is around in my view. I doi feel with all the yellow lines no appearing in the borough based weakly on safety our council will fill their boots.	22/07/16 13:54	0.1	Submitted	web
6				Make sure that you target all offenders equally. As my daughter has been targeted and the neighbour either side got away with the same situation because they had the balls to lie and argue.	22/07/16 15:22	0.1	Submitted	web
13				cameras	22/07/16 16:20	0.1	Submitted	web
26				yes make sure you give a proper time to wait before enforcement and make this clear and transparent to everyone	22/07/16 18:21	0.1	Submitted	web
27				Enforecement is strict in LBBD. Please dispaly proper notices before parking suspension for roadworks etc. Allow adequate time etc.	22/07/16 19:01	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
28				Eastern European people are regularly getting parking tickets but these are not chased up or enforced, tickets issued should be enforced for people with cars registered outside of the UK	22/07/16 19:49	0.1	Submitted	web
34				I'm surprised that you are asking CEOs to advise on where to park, that opens up a can of worms and creates more difficulties on street and in the back office at appeal stage.	23/07/16 11:03	0.1	Submitted	web
36				Disabled bays should only be for blue badge holders, anyone not having a blue badge should be made to move or be fined.	23/07/16 12:22	0.1	Submitted	web
40				n/a	23/07/16 17:53	0.1	Submitted	web
43				Try spelling intend correctly in the line above box 5g.	23/07/16 20:08	0.1	Submitted	web
46				There should be a stronger policy against parking in gardens when there is no drop kerb.	24/07/16 01:47	0.1	Submitted	web
53				Improve phone answering times. I phoned this week at 1.40 to report 4 cars that were frequently parked on a yellow line in the Upney CPZ and I hung on for 40 minutes before the	24/07/16 23:33	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				phone was answered, so there was a fat chance of a CEO getting to them before 2.30, when the hour restriction finishes. The web site says I should report online, but it also says the matter will take 10 days to be dealt with, by which time the offending vehicles will (hopefully) be gone. Redbridge has a policy of attending parking problems within one hour of receiving a report and they answer their phones almost immediately!!!!				
55				Existing enforcement is a joke in some places, for example Pickering Road/Wakering Road in Barking. There is a "safe cycle to school" cycle lane along this road, however, vehicles are now accustomed to parking in it for the entire length of this road. It is not enforced. So what was the point in spending money building this cycle lane, if we allow cars just to park in it with no enforcement, and then expect cyclists to ride against the one-way system in this street?	25/07/16 11:54	0.1	Submitted	web
58				There needs to be more enforcement on vehicles that display a blue badge, I have seen on numerous occasions a clearly normal person displaying a	25/07/16 14:08	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				blue badge whilst parking, depsite their not being a disabled/mobility impaired passenger with them.				
				How do the council check whether when a blue badge hokder passes away, that their blue badge is cancelled as well as any disabled parking bays being freed up for normal use?				
				Has the council considered a system such that residents must renew their blue badge every 2 or so years?				
64				Residents of Acdemy Central regularly park outside, contravening the CPZ but the Civil Enforcement Officers never come around late afternoon.	25/07/16 19:16	0.1	Submitted	web
66				The thing is enforcement don't always get it right	26/07/16 01:49	0.1	Submitted	web
67				yes stop builders and councal vans parking in my disabled bay	26/07/16 09:21	0.1	Submitted	web
73				Be fair	28/07/16 07:49	0.1	Submitted	web
75				Due to the removal of tax discs it's not as straightforward anymore to recognise if a car is illegally parked.	28/07/16 12:48	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				More checks need to be done in small side streets. Most partolling is done on busy roads but cul-de-sacs and T roads have severe parking problems too				
77				Free weekend parking or shorter permit restric times over weekend (I.e. 9am-5pm)	31/07/16 08:10	0.1	Submitted	web
80				Yes, check disabled blue badges; far too many are used by people they don't belong to.	08/08/16 20:10	0.1	Submitted	web
82				At present there is no enforcement in Fanshawe Crescent for those who park over the yellow lines marking the corner of the roads. lorries and large vans parked on junction corners make it hazardous for driving but also for children when crossing the roads	09/08/16 15:22	0.1	Submitted	web
83				At present there is no enforcement in Fanshawe Crescent for those who park over the yellow lines marking the corner of the roads. lorries and large vans parked on junction corners make it hazardous for driving but also for children when crossing the roads	09/08/16 15:30	0.1	Submitted	web
84				Be flexible/sensible.	10/08/16 09:21	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
87				CCTV should not be used for parking enforcement except where parking causes a danger - e.g. opposite schools.	12/08/16 10:08	0.1	Submitted	web
89				These ideas are all very well, but I cannot say when the last time I saw a Traffic Warden down my road, or any other road come to that ! People tend to park knowing full well that so long as they are not ages they are going to get away with it, be it on a yellow line or what ever.	14/08/16 16:43	0.1	Submitted	web
93				people just see this as money making especially the camera cars	22/08/16 17:30	0.1	Submitted	web
97				I live on the leftley estate and Barking offer no reassurance that action will be taken against offenders unlike the neighbouring borough Redbridge WWR light signification and streps A mobile patrol car should check the Leftley estate and hand out PCN's to all residents who have no dropped kerbs and park on their front garden. You never take enforcement action on parents parking across dropped kerbs outside Manor school. On the estate, many residents have off street parking	29/08/16 20:30	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				which are in breach of driveway regulations : hps/wwbatbrecontpaceng.itsadicdievaybjttor/				
100				I feel strongly that too much reliance has been given to Ringo And not to all residents and visitor needs.	01/09/16 10:03	0.1	Submitted	web
106				Stop enforcement officers taking a 4 hour lunch hiding out in libraries and other places.	06/09/16 18:48	0.1	Submitted	web
107				Keep it to a minimum, support local business. Unblock blockages or congestion by all means - but do not penalise people where a problem does not exist. People are leading busy lives and can do without petty and needless enforcement, which sometimes just appears to be for revenue purposes.	06/09/16 23:03	0.1	Submitted	web
111				Despite signage around the borough's schools saying no parking from Monday - Friday, residents should be advised that enforcement will only be carried out during school term time and not during school holidays unless the vehicle is causing an obstruction. This was previously the case before the signage was changed.	12/09/16 14:39	0.1	Submitted	web



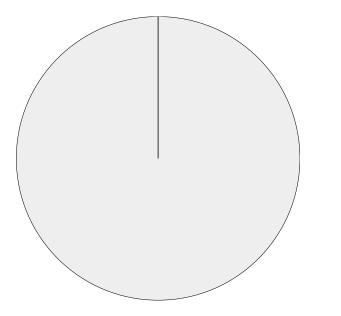
ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
112				more enforcement - this is especial need at school drop off and pick up times (Ripple Primary Westbury site - there will be a child kill soon as many car driving parents do not care if they park on the yellow lines or block the road- this really needs to be incorporated somehow	15/09/16 14:28	0.1	Submitted	web
116				Have penalty charge fines	22/09/16 16:35	0.1	Submitted	web
117				Your traffic wardens regularly take bribes to "ignore cars". Our customers pay for their tickets but the 10 or so taxis that park in the car park all day never get a ticket. The warden always goes and speaks to them first and then tickets all the other cars while ignoring theirs.	22/09/16 21:23	0.1	Submitted	web



Question 5. Our Ambitions (continued)

Question 5. Our Ambitions (continued)

Question responses: 0 (0.00%)

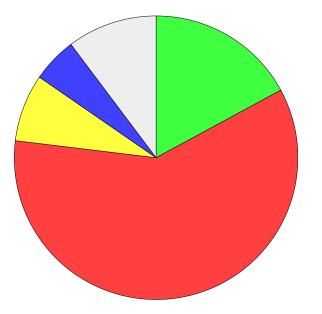


	% Total	% Answer	Count
[No Response]	100.00%		117
Total	100.00%	0%	117



Question responses: 105 (89.74%)

Do you agree these are the right things to do?



	% Total	% Answer	Count
Strongly agree	17.09%	19.05%	20
Agree	59.83%	66.67%	70
Disagree	7.69%	8.57%	9
Strongly disagree	5.13%	5.71%	6
[No Response]	10.26%		12
Total	100.00%	100.00%	117



Question 5j

Question responses: 25 (21.37%)

Is there anything else we should be doing regarding enforcement?

		% Total	% Answer	Count
	[Responses]	21.37%	100.00%	25
	[No Response]	78.63%		92
	Total	100.00%	100.00%	117

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
2				Please see question 6 below.	22/07/16 11:46	0.1	Submitted	web
3				Council Officers and front line staff I have dealt with are polite and can dish waffle at great extreme and in my view are not held accountable by any	22/07/16 13:54	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				councillor or MP in my view I see nothing in this waffle of a strategy that convinces me otherwise				
15				need more double yellow lines near schools or red routes	22/07/16 16:25	0.1	Submitted	web
22				make calling parking more accessible as no one dares answer the phone	22/07/16 17:40	0.1	Submitted	web
23				Enforcement officers generally look untidy and not happy in their work. They need to look smarter and be proud to be serving the borough.	22/07/16 17:43	0.1	Submitted	web
27				Don't treat borough residents as a cash cow and their visiotrs. If you look at central London parking Sunday is free parking in 90 percent of areas. Normal days (CPZ) 0800 hrs till 1830 hrs.	22/07/16 19:01	0.1	Submitted	web
28				More patrols and name and shame people who regularly get parking tickets	22/07/16 19:49	0.1	Submitted	web
40				N/a	23/07/16 17:53	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
48				To have more customer services operators, more training and to have supervisors available to look at a case and to be able to make decisions	24/07/16 12:09	0.1	Submitted	web
53				Remove offending vehicles, and charge a recovery fee, so people get the message	24/07/16 23:33	0.1	Submitted	web
60				Sorry I'm neutral on this one but there isn't an option for that.	25/07/16 16:32	0.1	Submitted	web
65				set up a permite help line	25/07/16 22:36	0.1	Submitted	web
66				If parking is a big issue limit permits to each hous hold for free	26/07/16 01:49	0.1	Submitted	web
74				On several occasions I have contacted the council because someone has parked in front of my driveway blocking my access, nothing has ever been done to assist me	28/07/16 07:51	0.1	Submitted	web
75				You need to listen to people more. As I said, I've been complaining to the council regarding the parking issues in my street but because they only work 9-5 they will only come and check during this time. You need to work outside normally working hours	28/07/16 12:48	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
79				Reopen the Barking 1 Stop Shop for better access for residents instead of having to go to Dagenham	07/08/16 11:15	0.1	Submitted	web
80				Putting more Enforcement Officers on the streets. Doing everything you can to find out who is throwing their rubbish out on our streets and fining them. We are becoming slum areas in some places because of this.	08/08/16 20:10	0.1	Submitted	web
84				See answer to question 5h	10/08/16 09:21	0.1	Submitted	web
89				Please see above ! If inconsiderate drivers are fined this is a win win situation - firstly they will not be so quick to do it again and secondly - its all money in the Council coffers.	14/08/16 16:43	0.1	Submitted	web
90				Your phone system need to be changed and you need to be able to talk to people instead of a call centre where they dont know anything	17/08/16 11:54	0.1	Submitted	web
93				when somebody appeals aticket like i have read what is said or listen to them then you wont lose at appeals tribunal	22/08/16 17:30	0.1	Submitted	web
102				Please make it easier to renew parking permits i.e a shop where you can buy them	03/09/16 09:55	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
107				Already answered this above - see 5h - do you really know what you are doing?	06/09/16 23:03	0.1	Submitted	web
110				 The enforcement around schools needs to be draconian in it's measures, I know of residents, parents, councilors, teachers and a policeman who have been abused by drivers dropping off children because they had the cheek to tell them what they were doing was dangerous, the policeman was the only one who could actualy answer back and get results, he was in plain clothes in order to help educate these people, waste of time i'm afraid. I think fixed camera's or volunteer residents with the power to issue parking notices using camera equipment should be introduced, the technology is there, I say education iis wasted on these drivers, history tells me this, why do these parents/guardians risk injuring children including their own by parking in an area designated car free, they do it because they can, there is no real deterent and they just do not care. 	11/09/16 18:26	0.1	Submitted	web



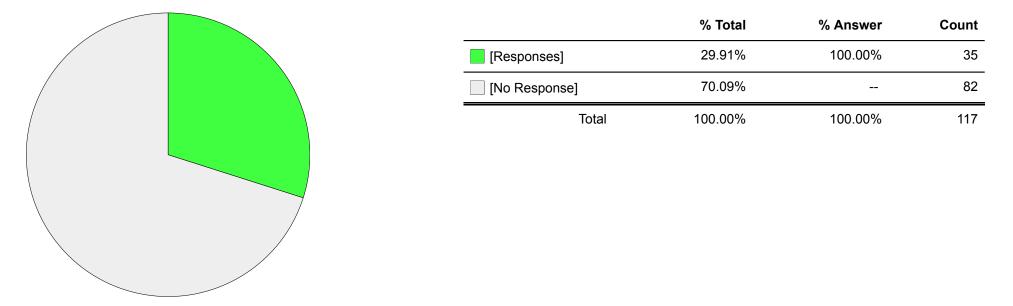
ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				As I said draconian is the only way no warning they all know the rules, they break them every school day.				
117				This is the same question as 5h - Don't you mean is there anything else you should be doing regarding customer service ? Did anyone check this consultation. Your systems are useless. The staff	22/09/16 21:23	0.1	Submitted	web
				used to leave you on hold and then hang up calls immediately so that you had to redial. I presume this was to falsify call statistics to show that they had actually answered the call within a specific period of time. In fact they just used to answer and then hang up. I have, on several occasions, spent 45 mins on the phone after redialing 3 times.				



Question 6

Question responses: 35 (29.91%)

Please provide additional comments regarding the new Parking Strategy 2016-26.



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
2				The consultation paper has made no attempt to address the plight of those residents who live in banjos, have no direct access to park nearby and are finding it increasingly difficult to park on their road or neighbouring roads due to the increase in double yellow	22/07/16 11:46	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				 lines drop down curbs and additional cars. I have been made aware that there are plans to place yellow lines where there is no direct safety issue in some of the banjos. This will cause even greater impact on the residents. In conjunction with encouraging transparency in obtaining drop down curbs for residents, The larger grass areas in certain banjos can be remodelled. This can be done by providing drop down curbs at either end, providing access and allowing residents to park in their front gardens. Amongst other things, the benefits include: (1) safer transportation of children from house to the car, (2) alleviation of the growing stress of parking on the pavements, (3) prevention of damage and vandalism to residents' vehicles, (4) a generated income for the borough from the remodelling of the greens, 				



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				(5) maintenance of slightly smaller grass areas - cost effectively by the borough,				
				(6) increase in the value of residential properties with the attraction of off-street parking, and				
				(7) safer and clearer access for emergency service providers, refuse collectors and maintenance workers (e.g. those who hire skips).				
				If the borough is indeed planning to implement an application process where there is transparency in terms of the residents obtaining drop down curbs as set out under the consultation, then this should be available to <u>all</u> residents where it is possible to remodel the grass areas in front of their homes. Banjo				
				residents should not be discriminated. Placing additional yellow lines in a residential banjo is without thoroughly addressing the displaced parking issue in conjunction with the change simply not good enough. This can only culminate in unnecessary fines and disgruntled and displaced residents.				



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
3				 Regardless of what anyone adds or suggests in my opinion nothing will change the council and parking officers will continue to do what they want, when they, how they want and to whoever they want. From my involvement all I have seen is waffle no offer to meet the Executive member who also refused to meet us but happy to talk about dumped cars. All I see is the council looking for ways to increase their revenues in anyway they can through parking there is also a complete lack of quality in how car parks are introduced having raised several examples of incompetence such simple things like th etimings on the payment meter matching that as displayed on the board. The council is restricting the available parking by its aggressive charging and just moving the problem elsewhere us motorist are seen as nothing more as a revenue stream. The council lack of planning over many years including tower blocks been built in Barking with no parking allocated show have little tey genuinely care about the borough motorist. Let's not even discuss the terrible traffic which if the council was 	22/07/16 13:54	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				serious about emmission would do something tangible ratrer than creating more jams.				
				Please not ethese are my opinions based on my interactions.				
9				hopefully it will improve the parking availability and help business in the borough	22/07/16 15:39	0.1	Submitted	web
16				I think my comments above more than outline my thoughts on this.	22/07/16 16:45	0.1	Submitted	web
22				you need to sort out the Ringo costs of immediate effect as its too expensive for barking which is not an affluent borough and a lot are on benefits and the abbey road. If the cost was reduce you would be creating revenue instead it's left idle and not creating any money which is ridiculous and totally mental Drop the price and you will increase revenue for the parking and abbey leisure centre	22/07/16 17:40	0.1	Submitted	web
23				family members who are carers for elderly parents, need to be able to purchase a parking permit, if their relative lives in a controlled zone.	22/07/16 17:43	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
27				Please do something for residents of Lemonade building, Bath house and rope works. Please treat us like other residents living in Gascogine estate. They have CPZ parkings permits, do the same for town centre residents.	22/07/16 19:01	0.1	Submitted	web
32				Cyclists should have to pass proficiency tsets to help make the roads safer. not really sure why I bothered with this as you have probably already decided on your strategy!!	22/07/16 23:09	0.1	Submitted	web
37				I just hope B&D reflect on their Parking facilities and seriously consider lowering the fines and parking tickets for car parks. B&D is also not car friendly in any case.	23/07/16 12:45	0.1	Submitted	web
40				n/a	23/07/16 17:53	0.1	Submitted	web
43				Stop this ridiculous pay by phone idea. I do NOT have a mobile phone so how do I pay?	23/07/16 20:08	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				Do not charge for on street parking where local shops are. Such as Chadwell Heath High Rd and Beacontree Heath in front of the fish and chip shop and Courtney Rose Williams etc.				
44				barking is anti car im from westminster and the paking is much better they want people to visit and go shopping barking dont i have to put my van on a meter every night then get up at 06:00 to pay for it again joke	23/07/16 23:38	0.1	Submitted	web
45				I live in Salisbury Ave between Wilmington Gdns & Hulse Ave, I am finding it increasing difficult to park anywhere close to my home and I often have to park completely out of sight of my home. Just this week I came home during the day time and had to park a three minute walk away from home! I had driven around the block 4 or 5 times and this was the closest that I could get to home. I had been shopping and it was impossible for me to walk all my shopping home from where I parked so I had to walk back and forth with small amount of shopping. Finding a space and then walking to and fro took about 15 minutes which is a struggle for me as	24/07/16 00:32	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				a have a bad back. I couldn't leave my				
				shopping in the car as it was very hot				
				that day and it had already been in the				
				hot car far too long. This parking				
				problem is caused by issues created				
				by displacement. My block is adjacent				
				to roads which are an the CPZ and so				
				people park for free in my block				
				instead. I am a ten minute walk from				
				the station so near enough that is				
				attractive for commuters who don't				
				want to pay the inhibitive all day car				
				parking costs. But we are also plagued				
				with vehicles of residents who live in				
				the nearby CPZ and park in our block				
				rather than pay for residents parking;				
				these vehicles move back into the				
				CPZ at the weekend when their area				
				is not controlled. The third and most				
				frustrating type of non-resident parking				
				are vehicles left long term while either				
				the owners go off on holiday/off to uni				
				etc or dump unwanted vehicles for				
				months at at time - often in these				
				instances the vehicle condition				
				deteriorates over the months which				
				attracts vandals etc. I very much hope				
				that my part of Salisbury Ave is				
				included in the 18 month experimental				
				traffic order. I would like to see a one				
				hour a day CPZ to deter neighbours				



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				in the surrounding CPZs, commuters and those that abondon their cars here long-term				
56				Improving the safety and accesibility for cyclists, thorugh removal of vehicles from key cycle routes as part of the stated safety measures is needed. With the continual promotion, facilitation of cycling across the borough as part of the wider London commitement, cycle journeys will only continue to increase and the parking strategy has a key part to play in our continual development in smarter, helathier modes of travel.	25/07/16 12:40	0.1	Submitted	web
58				I believe that incresing the number of dropped kerbs is a mistake as it completely changes the look of many residential areas for the worse. Additonally you will then have less kerb space for parking for those residents that do not have a drive.	25/07/16 14:08	0.1	Submitted	web
61				Permit parking on longbridge road does not help residents. There are often masses of free parking spaces which forces me to park further away from my house. What is the reason for having CPZ in front of Mayesbrook manor? I have had my car stolen and damaged twice, so car crime has not	25/07/16 16:45	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				been tackled in any way. There are no CCTV cameras in place along the road at all. Cllr Carpenter lives in Mayesbrook manor so she is aware of all the plights we face on a regular basis.				
63				ensure that those officers put in charge of ensuring any regulations are kept KNOW what they are doing given I have received in the past a FPN on my car parked outside MY house over my dropped kerb that I payed for.I have no front of house parking prefering to retain my front garden so no obstruction was taking place	25/07/16 18:20	0.1	Submitted	web
66				I will not be living in barking in2026 like many others will be moving why isn't councillors doing door knocking to hear people's opinions like always never about when needed just like Margaret Hodge	26/07/16 01:49	0.1	Submitted	web
75				There are a number of private garages in the borough. Maybe review the leases on these garages to see if they are actually being used. I have an area of land at the bottom of my street that has around 14 garages in it. The land	28/07/16 12:48	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				is huge and could easity accommodate extra parking spaces for cars in my road. Especially if not all of the garages are being utilised				
76				Re Free Parking: the obvious priority is that residents can park at, or near to, their home without inconvenience or cost. To offer free parking is a gimmick that can only attract abuse, and inherent extra costs in enforcement. The 'real' issue is how much you charge for parking to be fair but at the same time discourage overstayers.	30/07/16 06:06	0.1	Submitted	web
78				please note not all residents like, or use new technology - you need to cater for all ringo etc is quite a stepchage for some people, not all have debit/credit cards, mobiles etc but you make assumption they do?	05/08/16 15:44	0.1	Submitted	web
79				It would be helpful to make Wedderburn Road one-way as there is not room for two-way traffic with cars parked on both sides of the road. It would also be helpful to instal cameras to stop vehicles travelling the wrong way down one-way streets like Eldred Road.	07/08/16 11:15	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
82				A solution for residents would be for the dropped kerb fees to be reduced or an instalment scheme introduced. This would make it affordable for all and also ensure those living in areas affected by a local school and term time teacher all day parking have the ability to park at their place of residence	09/08/16 15:22	0.1	Submitted	web
83				A solution for residents would be for the dropped kerb fees to be reduced or an instalment scheme introduced. This would make it affordable for all and also ensure those living in areas affected by a local school and term time teacher all day parking have the ability to park at their place of residence	09/08/16 15:30	0.1	Submitted	web
86				your questions lack Pro-active discusSion. They seem designed to provide you with questions in order to achieve a certain narrative answer which will then be mis-represented as claiming to be what residents have asked for or demanded!	12/08/16 01:14	0.1	Submitted	web
87				Increase in payment rates of fines should NOT be a measure of success. Council should rely mainly on	12/08/16 10:08	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				qualitative data as that is what is driving the need for this strategy in the first place.				
89				Romford car parks charge for parking for disabled drivers - this works ok. I do not see the connection between parking in a disabled bay and parking for free.There is not one ! With a charge people only park for as long as they need and then the bay is freed up for the next parker. Not sure I agree with charging to park in parks. Unless they are VERY close to stations or shops. Houses with multipule cars - it should be 2 cars not 3. How about stopping works vans being parked overnight on the Dagenham streets ? They are prime suspects to have to purchase a permit ! Also if the van was left at work that is one less vehicle on the streets. What exactly are "virtual permits" ?	14/08/16 16:43	0.1	Submitted	web
92				Are there plans to follow up/ fine the many households who park on their front garden without a dropped kerb? There are many on road spaces which in theory should be free to park in, but residents park on the garden,so to park there is risking an outburst from the homeowner. Many of us have paid to drop our kerbs and this renders	18/08/16 14:13	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				the whole system redundant if its fine to go ahead and park where ever (lawn, etc) unchallenged.				
95				dropped kerbs should be allowed the policy not to allow dropped kerbs where there are bushes needs to be investigated. trees understandable but where there are bushes not growing or maintained properly dropped kerb should be allowed as opposed to making it a blanket rule if bushes no drop kerb	22/08/16 21:23	0.1	Submitted	web
96				Do not enforce single yellow lines on school holidays	28/08/16 16:19	0.1	Submitted	web
97				You have not taken into consideration the pollution around schools :http://www.howpolutedismyroad.orguk/schools.php. On the leftley estate there are a number of schools but the majority of the estate has no parking restrictions allowing multiple cars to be owned by households and discouraging the use of public transport, noting Upney and Barking station as well as major bus routes are within one mile of the estate, if Barking truly cared about the environment, they would also ban school drop offs by car, noting as	29/08/16 20:30	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				recently as 2010, Leftley estate was approve for consultation as a conservation area but never interetificationaria.				
107				All seems very long winded, too worthy and largely a tick box exercise. I doubt very much if you will get much response. I would suggest that if the response is less than 1% you drop the whole strategy. This draft strategy suggests to me that it has already been decided to have this as the strategy and consultation is being undertaken as a rubber stamp exercise.	06/09/16 23:03	0.1	Submitted	web
110				I think the whole borough needs to be a CPZ, allowing the free shopping times is the right thing to do. 2 Hour parking permits should be introduced for help to the elderly. Prparing now for the CPZ accoss the borough I think is sensible. When consulting streets whether they should have a CPZ is like having a lottery, those with several cars at the address will vote no, those with one or none will vote yes. I know of one road that suffered this, there have undoubtably been others.	11/09/16 18:26	0.1	Submitted	web



ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Туре
				I accept this is a very radical suggestion but we know how cars are on the increase everywhere, and with children having to stay at home longer with their parents more households will be two plus car households plus work vehicles.				
116				Copy the method that Kensington and Westminster councils have in london	22/09/16 16:35	0.1	Submitted	web
117				Learn to write ?	22/09/16 21:23	0.1	Submitted	web